



RETURN NOTE

Dear Customer,

If you are not fully satisfied with your purchase, we kindly ask you to make use of this return note. Please fill out this form and send it along with the articles to be returned to the following address:

Monique Mathieu LLC
729 NE 17 ter
Fort Lauderdale, FL 33304 USA

Please take note of our general terms and conditions:

Please consider that the uniforms are tailor-made and specially produced for each order. Therefore we hope on your understanding that we cannot refund\* orders with a total amount of more than \$150. However, your order can be returned for exchange of size or style or credit memo. Credit memos are valid for a period of one year.

For your convenience we advise to order 1 PIECE for reviewing quality, fabric, fitting and style. If you really do not like the uniform a refund\* will be possible for this particular sample.

The products must be returned to us in their original packaging within one week upon receipt. Please note that an acceptance of credit or exchange is only possible if items are returned unwashed, unworn, unaltered or otherwise undamaged and only with pre-approval by the company. (Contact info: +1 954-314-7501)

\*the refund does not include the shipping costs and is reduced by a 15% restocking fee. The return shipping fee is in charge of the buyer.

Customer details:

Table with 2 columns: Label (Invoice #, Company, Contact name, Address, City, State, ZIP, Country, Phone, E-Mail) and empty input field.

Description of articles returned:

Two horizontal lines for text input.

Reason for return:

Table with 2 columns: Reason (uniforms damaged, wrong delivery, for repair, exchange, other) and empty input field.

Details of return/ exchange (color, size, etc.)

Large empty rectangular box for text input.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_